

100 Williams Street, Frankston VIC 3199

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Email: info@redhousepaediatrics.com.au

CLINIC HOURS

The clinic is generally open from 9am to 5pm Monday to Thursday and 9am to 2pm on Friday

(We are closed on weekends and Public Holidays and occasionally on other days as required)

FEE INFORMATION

Doctors at this clinic determine their own fees. Red House Paediatrics is a Private Practice – Consultations are not routinely Bulk-Billed. Fees for consultations can be obtained from Reception. Payment is expected on the day of consultation. The Medicare rebate will be processed at the time of payment.

PRIVACY INFORMATION

Privacy laws introduced on July 1 2002 are designed to protect the consumer and ensure that information collected about private and personal health matters are handled responsibly.

This is a Private Paediatric practice and is subject to the Health Records Act and will follow the Health Privacy Principles.

The information collected as part of the medical consultation will be contained in the medical record and used *only* to assist in the comprehensive management of your child. You can also gain access to your child's information on request.

MEDICAL RECORDS

This practice operates a computer based medical record system. Should any of your personal details, address, telephone number etc. change, please ask to have your records amended on arrival at Reception. Please update your email address with Reception as we are now using email to forward information.

REFERRALS

Please forward the referral (and any other relevant reports/results that you may have) for your child prior to the appointment so the doctor has all information at hand at the time of your appointment. When booking a follow up appointment, please check as to whether a new referral may be required. Referrals from the GP are generally valid for 12 months and from a Specialist for 3 months. A new referral may also be required for a new condition/issue.

PRESCRIPTIONS

Prescriptions requested without an appointment will be \$10 and must be collected from Red House Paediatrics.