



## 10.0 Supervision of children

### 1. Purpose

The purpose of this policy is to ensure a safe environment for children, practitioners, and employees at Red House Paediatrics. It aims to guarantee effective supervision of children at Red House Paediatrics to mitigate the risk of harm, injury, or damage to property.

### 2. Scope

This policy applies to all doctors, employees, parents, guardians, and patients of Red House Paediatrics.

### 3. Policy

#### **3.1 Parents/guardians responsibility to always supervise children.**

Parents or guardians are responsible for supervising their children whilst on the premises of Red House Paediatrics. Children must not be left unsupervised under any circumstances, and they are strictly prohibited from being left unattended in the car park without adult supervision.

The expectation is that parents and guardians take consideration of the environment and our neuro diverse patient that may require the environment to remain calm, safe and quiet at times.

Practitioners and the reception team are accountable for enforcing this policy and educating our parents and carers on how best to maintain a safe, inclusive, and inviting environment for our patients.

#### **3.2 Parents/guardians requiring to speak with the practitioner without the child present**

If a parent or guardian needs to speak with a practitioner without the child present, the practitioner is responsible for requesting a member of the reception team to supervise the child. The reception team member should not be required to do so for any period longer than 15mins, and the practitioner must consider the team member's capacity to supervise the child. If the child expresses a desire to be with the parent, the team member will return the child to the parent. In addition, if the team believes the child's safety or well-being is at risk, they will also return them to the patient/guardian.

#### **3.3 Legal responsibility of reception team members**

While providing supervision of children, reception team members assume no legal or formal responsibility for the child. Their role is solely to supervise the child during the designated period on behalf of the parent or caregiver. Parents or guardians retain full responsibility for the child's behavior and actions during this time.

#### **3.4 Children at risk of causing harm, injury or damage.**

Children at risk of causing harm or injury to themselves, to others, or damage to the building, equipment or premises will be addressed promptly. Parents or guardians will be asked to take



control of the child and remove them from the area of concern, or from the premises if deemed necessary for the child's and other patients', practitioners, employees' safety.

### **3.5 Immediate Intervention for Emergencies**

In the event of any threat or emergency requiring immediate intervention, the practitioner in charge will promptly contact the reception team for assistance. Reception staff will then take appropriate action according to established emergency procedures, which may include alerting emergency services, providing first aid, or evacuating the premises as necessary.

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